

UNITED STATES DISTRICT COURT
FOR THE DISTRICT OF MASSACHUSETTS

LIMOLINER, INC.,)	
Plaintiff)	
)	
vs.)	NO. 05-11888
)	
SETRA OF NORTH AMERICA, INC.,)	
Defendant)	

SETRA OF NORTH AMERICA'S LOCAL RULE 81.1
CERTIFICATE OF FILING CERTIFIED COPIES OF STATE
COURT RECORDS, PROCEEDINGS, AND DOCKET ENTRIES

I, James M. Campbell, attorney for the defendant, Setra of North America, Inc., in accordance with the provisions of 28 U.S.C. § 1446, caused to be filed on behalf of Setra of North America, Inc., on September 19, 2005, a Notice of Removal of this action from the Superior Court for the County of Norfolk, Commonwealth of Massachusetts.

I further certify that pursuant to Local Rule 81.1 attached hereto are certified copies of all records, proceedings, and docket entries in the Superior Court for the County of Norfolk, Commonwealth of Massachusetts, in the case titled LimoLiner, Inc. v. Setra of North America, Inc., Civil Action No. 05-01421.

This certificate is signed under the pains and penalties of perjury this 26th day of September, 2005.

SETRA OF NORTH AMERICA, INC.
By its Attorneys,
CAMPBELL CAMPBELL EDWARDS & CONROY, P.C.



James M. Campbell
BBO # 541882
One Constitutional Plaza
Boston, MA 02129
(617) 241-3000

William J. Cremer
(pending admission *pro hac vice*)
Thomas R. Pender
(pending admission *pro hac vice*)
Cremer, Kopon, Shaughnessy & Spina, LLC
180 North LaSalle Street, Suite 3300
Chicago, IL 60601
Tel: (312) 726-3800
Fax: (312) 726-3818

CERTIFICATE OF SERVICE

I, James M. Campbell, of Campbell Campbell Edwards & Conroy Professional Corporation, attorney for Setra of North America, Inc., hereby certify that on Sept. 26, 2005, a true copy of the above document was served upon the following by First Class Mail:

Jonathon D. Friedmann
Rudolf Friedmann LLP
92 State Street
Boston, MA 02109



James M. Campbell

COMMONWEALTH OF MASSACHUSETTS

NORFOLK, SS:

SUPERIOR COURT DEPARTMENT
CIVIL ACTION NO.:

05 01421

LIMOLINER, INC.,)
PLAINTIFF,)
)
v.)
)
SETRA OF NORTH AMERICA, INC.,)
DEFENDANT.)
)

COMPLAINT

1. The plaintiff LimoLiner, Inc. ("LimoLiner") is a corporation duly organized pursuant to law having a usual place of business at Stoughton, County of Norfolk. Commonwealth of Massachusetts.
2. Setra of North America, Inc. ("Setra") is a corporation duly organized pursuant to law having a usual place of business at 6012-B High Point Road, Greensboro, North Carolina, 27407.
3. Setra does business throughout the United States and Canada and holds it self out as, "one of the world's leading producers of luxury motorcoaches".
4. Setra manufactures motorcoaches and is a reseller of pre-owned motorcoaches.
5. Setra regularly and usually does business in Massachusetts, advertises in Massachusetts, delivers product into Massachusetts, sends mail to Massachusetts, transacts business in Massachusetts and communicates electronically within Massachusetts.
6. This Court has jurisdiction over the defendant due to the Long Arm Jurisdiction and due to defendant's numerous and substantial business contacts within Massachusetts.
7. As part of Setra's business practices, it sells pre-owned busses (coaches) throughout the United States which includes purchases made by entities in Massachusetts.

8. Setra in its advertising materials, relative to pre-owned coaches, states that the vehicles undergo, “a thorough inspection at Setra to ensure that the customer gets the best product available at a reasonable investment” and that, “all components of the vehicle requiring replacement are refurbished with genuine Setra parts ensuring that the customer will get all the quality and long life that they expect”.
9. Setra in its advertisement claims that it operates, “a state of the art service facilities” that “incorporates sufficient diagnostic equipment”... so you can be confident that your Setra Coach will be running smoothly and profitably whenever you need it”.
10. The plaintiff, LimoLiner, is in the business of providing luxury transportation bus service between Boston and New York City.
11. LimoLiner for its bus service utilizes specially equipped coaches that provide internet movies, hostess service and luxury accommodations together with television and DVD entertainment en route.
12. LimoLiner has established a nitch market for sophisticated travelers, business travelers and luxury bus travels between New York and Boston.
13. On or about May 31, 2004, LimoLiner purchased a Prevost H3-45 motorcoach from Setra of North America, Inc. for a purchase price of \$205,000.00 all as appears in the Bill of Sale attached hereto as Exhibit 1.
14. At the time the plaintiff purchased the motorcoach from the defendant, a written certification was given by Setra to the plaintiff stating that the actual mileage of the vehicle was 152,002 miles. A copy of the Odometer Disclosure Statement required by both federal and state law signed by the defendant is attached hereto as Exhibit 2.

15. Prior to the purchase of this vehicle, LimoLiner made the defendant aware that the plaintiff intended, after the purchase of the vehicle, to convert the vehicle into a luxury coach for use in the business of deluxe passenger transportation between Boston and New York.
16. The plaintiff dealt with representatives of the defendant relative to the purchase in question. told representatives of the defendant the anticipated use of the vehicle, explained to the defendant the intended use of the vehicle and obtained from the defendant their advice regarding the appropriateness of the purchase of the vehicle for the anticipated and proposed use.
17. Prior to the purchase of the vehicle the plaintiff informed the defendant and its representatives that upon purchase of the vehicle the plaintiff intended to refit the interior of the coach and that plaintiff intended to install onboard entertainment, power, plumbing, communications equipment, kitchen equipment, washroom and luxury seating.
18. The plaintiff was assured by the defendant and its representatives that the coach in question would be appropriate for this retro fitting and that the vehicle of its age and mileage would serve the plaintiff's needs for its intended use and service.
19. The plaintiff, prior to purchasing the vehicle in question, relied upon: (a) the expertise of the defendant and its representatives; (b) the reputation of the defendant and its representatives; (c) the written representations made by the defendant and its representatives regarding the actual mileage of the vehicle; and (d) the representations of defendant and its representative in the defendant's written materials regarding the defendant's expertise and knowledge and in particular the fact that the defendant would have inspected the vehicle thoroughly to ensure to the plaintiff the "best product available at a reasonable investment".

20. Upon purchase of the vehicle a complete refit of the interior was undertaken at Amadas Coach in Moneta, Virginia.
21. The refitting of the interior cost approximately \$155,000.00 and included the installation of onboard entertainment, power, plumbing, communications equipment, kitchen, washroom and luxury seating.
22. After the refitting of the motorcoach purchased from the defendant, the motorcoach was placed into service on or about September 1, 2004.
23. Since being placed in service the vehicle had repeated mechanical failures.
24. The repeated mechanical failures have occurred from the time of delivery of the coach to the plaintiff to the present. These failures included, but was not limited to, a complete irreparable failure of the engine transmission system which required the plaintiff to have the engine transmission system replaced by Power Products, a division of Detroit Diesel.
25. In April of 2005, when the vehicle was being repaired at Detroit Diesel for the engine transmission system failure, Detroit Diesel reviewed the onboard ECM monitor and determined that the actual mileage of the motorcoach was 507,471 miles.
26. Prior to receiving the actual ECM monitor mileage from Detroit Diesel, the plaintiff had utilized the vehicle for only 98,000 as shown on the odometer.
27. As a result of the information obtained from Detroit Diesel, it was learned that at the time the vehicle was purchased by the plaintiff from the defendant that the actual mileage was approximately 409,000 not the 152,000 miles as represented in writing by the defendant to the plaintiff.

28. The difference of approximately 260,000 miles of use on the motorcoach in excess of the certified figure was a material misrepresentation of fact made by the defendant to the plaintiff.
29. A vehicle of the type in question with over 400,000 miles is a significantly different vehicle than a vehicle of this description with only 150,000 miles.
30. Had the plaintiff been informed by the defendant of the true mileage, the plaintiff would not have purchased the vehicle nor would it have spent \$155,000.00 refitting the vehicle for its intended use.
31. The vehicle is unfit for its intended use and continues to have mechanical problems consistent with a vehicle with actual use in excess of 400,000 miles which such mechanical problems are not consistent with a vehicle with mileage of 150,000 miles.
32. On or about June 4, 2005, the plaintiff sent a demand to defendant outlining the facts set forth above and requesting relief from the defendant. A copy of plaintiff's letter of June 4, 2005 is attached hereto as Exhibit 3.
33. The defendant has failed and/or refused to make an appropriate response.
34. On July 22, 2005, the defendant, in writing, acknowledged that the mileage on the vehicle had been understated by at least 100,000 miles. See Exhibit 4 attached hereto.
35. The vehicle in question has had significant and repeated mechanical repairs which have cost the plaintiff significant sums of money to remedy. In addition, the plaintiff has lost revenue due to the vehicle not being able to be utilized for its services.

COUNT I
(Breach of Contract)

36. The plaintiff reaffirms and realleges the allegations contained in paragraphs 1 through 35 and incorporates them by reference.
37. The plaintiff and defendant entered into a contract for the sale of the vehicle in question.
38. The defendant breached the contract by not selling to the plaintiff the vehicle in question in accordance with the terms and conditions of the contract.
39. As a result of the defendant's breach of the contract with the plaintiff, the plaintiff has been caused to suffer damages and injury.

COUNT II
(Breach of Express Warranty)

40. The plaintiff reaffirms and realleges the allegations contained in paragraphs 1 through 39 and incorporates them by reference.
41. The seller/defendant expressed the warranty and represented the condition of the vehicle including the mileage on the vehicle.
42. The seller breached the expressed warranty regarding the mileage of the vehicle.
43. The mileage stated by the defendant to the plaintiff became an affirmation, fact or promise which was part of the basis of the bargain between the plaintiff and the defendant.
44. The defendant made these expressed warranties knowingly, intentionally or negligently or with reckless disregard of the truth thereof.
45. The plaintiff relied upon the representations of the defendant.

46. As a result of the defendant's breach of the expressed warranty, the plaintiff has been caused to suffer damages and injury.

COUNT III
(Breach of Contract - Implied Warranty of Merchantability)

47. The plaintiff reaffirms and realleges the allegations contained in paragraphs 1 through 46 and incorporates them by reference.

48. The defendant represented criteria as to the merchantability of the vehicle in question.

49. The defendant warranted that the vehicle would pass without objection in the trade under the contract description which such description included the mileage stated on the Bill of Sale.

50. The vehicle did not conform to the contract description and would not pass without objection in the trade.

51. The actions of the defendant were in violation of the implied warranty of merchantability.

52. The defendant's breach of the implied warranty of merchantability has caused the plaintiff to suffer damages and injury.

COUNT IV
(Breach of Contract - Implied Warranty of Fitness for a Particular Purpose)

53. The plaintiff reaffirms and realleges the allegations contained in paragraphs 1 through 52 and incorporates them by reference.

54. The plaintiff made known to the defendant prior to its purchase that the buyer was purchasing the vehicle in question for a particular purpose.

55. The defendant seller had reason to know the particular purpose for which the plaintiff intended to use the vehicle in question.

56. The plaintiff relied upon the seller's skill or judgment to select or furnish an appropriate vehicle for the intended use.

57. The vehicle purchased by the plaintiff from the defendant was not fit for the particular use in question.

58. As a result of the vehicle not being fit for the particular use in question, the plaintiff suffered damages and injury.

COUNT V
(Fraudulent Inducement)

59. The plaintiff reaffirms and realleges the allegations contained in paragraphs 1 through 58 and incorporates them by reference.

60. As set forth above, the defendant made material factual representations to the plaintiff prior to the purchase of the vehicle in order to induce the plaintiff to purchase the vehicle.

61. The material statements of fact made by the defendant to the plaintiff to induce the plaintiff to purchase the vehicle in question were knowingly false or were made with reckless disregard of the truthfulness thereof.

62. The plaintiff reasonable relied on the material factual representations made by the defendant to the plaintiff.

63. But for the material factual representations made by the defendant to the plaintiff, the vehicle in question would not have been purchased by the plaintiff.

64. As a result of the plaintiff's reasonable reliance on the material misrepresentations of fact made by the defendant, the plaintiff was caused to change its position and was injured thereby.

COUNT VI
(Misrepresentation)

65. The plaintiff reaffirms and realleges the allegations contained in paragraphs 1 through 64 and incorporates them by reference.
66. As set forth above, the defendant made material factual representations to the plaintiff.
67. The material factual representations made to the plaintiff by the defendant were made with an intent to induce the plaintiff to rely thereupon.
68. The representations regarding the vehicle in question were material and were made with the intent of seeking to induce the plaintiff to reasonably rely thereupon.
69. The plaintiff did reasonably rely upon the representations of fact made by the defendant.
70. At the time the defendant made the representations of fact regarding the vehicle to the plaintiff, the defendant knew that the representations were true or otherwise failed to reasonably investigate the truthfulness thereof.
71. As a result of the defendant's misrepresentations of the material facts to the plaintiff which the plaintiff reasonably relied upon the plaintiff was caused to suffer damages and injury.

COUNT VII
(Breach of Good Faith and Fair Dealing)

72. The plaintiff reaffirms and realleges the allegations contained in paragraphs 1 through 71 and incorporates them by reference.
73. Every contract has reputed thereupon an obligation of good faith and fair dealing.

74. The defendant violated and/or breached the obligation of good faith and fair dealing by misrepresenting to the plaintiff the vehicle in question, the mileage of the vehicle in question and the suitability of the vehicle in question for the plaintiff's intended purposes.
75. As a result of the defendant's breach of its obligation of good faith and fair dealing to the plaintiff related to the vehicle in question, the plaintiff has been caused to suffer damages and injury.

COUNT VIII
(Violation of Chapter 93A, Section 11)

76. The plaintiff reaffirms and realleges the allegations contained in paragraphs 1 through 75 and incorporates them by reference.
77. The plaintiff and defendant are persons engaged in commerce or trade as defined by Chapter 93A of the Massachusetts General Laws and the Regulations of the Attorney General enacted pursuant thereto.
78. The actions of the defendant as set forth above constitute a knowing, willful, intentional or negligent violation of Chapter 93A, Sections 2 and 11 and also constitute a knowing violation of the Regulations of the Attorney General pursuant to the Commonwealth of Massachusetts enacted pursuant to Chapter 93A of the Massachusetts General Laws.
79. As a result of the defendant's breach of Chapter 93A and the Regulations of the Attorney General enacted pursuant thereto, the plaintiff has been caused to suffer damages and injury.

COUNT IX
(Violation of Massachusetts General Laws Chapter 266, Section 141, et sec.)

80. The plaintiff reaffirms and realleges the allegations contained in paragraphs 1 through 79 and incorporates them by reference.

81. Pursuant to Massachusetts General Laws Chapter 266, Section 141, prohibits the sale of any vehicle other than with the true mileage driven.
82. The defendant did sell a motor vehicle with improperly stated mileage and did advertise the sale of said vehicle.
83. In violation of Massachusetts General Laws Chapter 266, Section 141 is a per se violation of Chapter 93A of the Massachusetts General Laws and constitutes an unfair or deceptive method of competition.
84. The actions of the defendant constitute a knowing, intentional or negligent violation of Massachusetts General Laws Chapter 266, Section 141 and a violation therefore of Chapter 93A of the Massachusetts General Laws.
85. The sale of the vehicle in question was violative of the Truth and Mileage Act as set forth in Title 49 United States Code, Section 32705.
86. The action of the defendant in transferring title to the vehicle without properly disclosing the true mileage of the vehicle constitutes a violation of 49 USC, Section 32705 and constitutes a per se violation of Chapter 93A of the Massachusetts General Laws.

COUNT X

(Violation of Chapter 266, Section 141 of the Massachusetts General Laws and Title 49 of the United States Code, Section 32705)

87. The plaintiff reaffirms and realleges the allegations contained in paragraphs 1 through 86 and incorporates them by reference.
88. The actions of the defendant in violation of Massachusetts General Laws Chapter 266, Section 141 and Title 49 of the US Code, Section 32705 have caused the plaintiff to suffer damages and injury.

WHEREFORE, the plaintiff demands as follows:

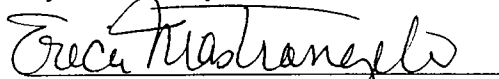
1. That this Honorable Court rescind the sale in question and order the defendant to repay to the plaintiff the purchase price of the vehicle, the cost of retrofitting of the vehicle and all other monetary damages sustained by the plaintiff;
2. That the Court award judgment in favor of the plaintiff against the defendant in such amount as the Court deems appropriate and just in light of the circumstances;
3. That the Court award the plaintiff up to three times the amount of actual damages sustained together with costs, interest and attorney's fees.

THE PLAINTIFF DEMANDS A TRIAL BY JURY ON ALL ISSUES SO TRIABLE.

Respectfully submitted,

Plaintiff, LimoLiner, Inc.,

By its Attorney,



Jonathon D. Friedmann, Esq.

BBO #: 180130

Erica F. Mastrangelo

BBO #: 661561

RUDOLPH FRIEDMANN LLP

92 State Street

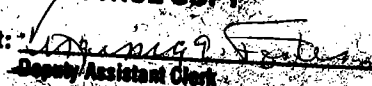
Boston, MA 02109

(617) 723-7700

A TRUE COPY

Attest: _____
Deputy Assistant Clerk

Dated: August 16, 2005

A TRUE COPY
Attest: 
Deputy Assistant Clerk
9/22/05

May 16 2005 11:56AM Firstgreen

617-916-2974

p. 3

05/04/2005 13:42 SETRA COACHES → 617 916 2974

NO. 681 001

RECEIVED
JUN 09 2004**SETRA****BILL OF SALE**

VEHICLE IDENTIFICATION NUMBER

2PCH33490X1012717

MAKE

Prevost

MODEL

H3-45

YEAR

1999

For the sum of \$205,000.00, and/or other valuable consideration in the amount of \$0.00, the receipt of which is hereby acknowledged, we did sell, transfer and deliver to:

BUYER'S NAME

Limoliner, Inc.

ADDRESS

729 Boylston Street #600, Boston MA 02116

BUYER'S SIGNATURE

X 

Date

May 31 2004

We certify under penalty of perjury that: (1) the selling price and/or value consideration shown is true and correct, (2) we are the lawful owner(s) of the vehicle and (3) we have the right to sell it, and (4) we guarantee and will defend the title to the vehicle against the claims and demands of any and all persons arising prior to this date, and (5) the vehicle is free of all liens and encumbrances.

SELLER'S NAME

Setra of North America, Inc.

ADDRESS

6012-B High Point Road, Greensboro, NC 27407

SELLER'S SIGNATURE

X 

Date

June 1 2004

May 16 2005 11:56AM Firstgreen

617-916-2974

p. 4

05/05/2005 13:47 SETRA COACHES + 617 916 2974

NO.691 P01

ODOMETER DISCLOSURE STATEMENT

Federal and State law require that you state the mileage upon transfer of ownership. Failure to complete or providing a false statement may result in fines and/or imprisonment.

I state that the odometer now reads 152 002 miles and to the best of my knowledge that it reflects the actual mileage of the vehicle described below, unless one of the following statements is checked.

- ☐ (1) I hereby certify that the odometer reading reflects the amount of the mileage in excess of its mechanical limits.
- ☐ (2) I hereby certify that the odometer reading is not the actual mileage. **WARNING - ODOMETER DISCREPANCY.**

MAKE	BODY STYLE	YEAR MODEL	SERIES MODEL
Prevost	Coach	1999	H3-45
VEHICLE IDENTIFICATION NUMBER		LAST PLATE STATE YEAR NUMBER	
2RCH33490X1012717			

Setra of North America, Inc.

Seller's Name

6012-B High Point Road

Seller's Address

Greensboro, NC 27407

City, State, Zip


 Seller's Signature


 Buyer's Signature

(Acknowledging Mileage Reading as Certified)

LimoLiner, Inc.

Buyer's Name

729 Boylston Street #600

Buyer's Address

Boston MA 02116

City, State, Zip

June 3 2004

Date of Certification

ALTERATIONS OR ERASURES VOID THIS FORM

LimoLiner Inc
74 Maple St
Stoughton MA 02072
(617) 916 2973

June 4, 2005

Setra of North America
6012B High Point Road
Greensboro, NC 27407

Attention: Robert Jones, Vice President

RE: Prevost H3 – 45; Vehicle Identification No.: 2PCH33490X1012717

Dear Mr. Jones:

On May 31, 2004, Limoliner, Inc. purchased the above Motorcoach from your company for a purchase price of \$205,000.00. At the time of purchase, a certification was given to us indicating that the actual mileage on the vehicle was 152,002.

As you and your company was aware, it was Limoliner's intent, after purchase of this vehicle, to convert the vehicle to a luxury coach for eventual use in the business of deluxe passenger transportation between Boston and New York. Upon purchase of the vehicle, a complete refit of the interior was undertaken at Amadas Coach in Moneta, Virginia. This refitting of the interior cost approximately \$155,000.00 and included the installation of onboard entertainment, power, plumbing, communications equipment, kitchen, washroom and luxury seating.

After this refitting of the Motorcoach, it was placed into service on or about September 1, 2004. Since being placed in service, the vehicle has had repeated mechanical failures. These mechanical failures have occurred from the time of delivery to the present. In April of 2005, a complete irreparable failure of the engine transmission system occurred. It was necessary for us to have the system replaced by Power Products which, as I am sure you are aware, is a division of Detroit Diesel. At the time of this servicing, it was determined by Detroit Diesel from the onboard ECM monitor that the actual mileage on the Motorcoach was 507,471 miles. Our company, prior to this servicing, had utilized the vehicle for only 98,000 miles as shown on the odometer. Thus, the actual mileage at the time that we purchased the vehicle from you was approximately 409,000 miles not the 152,002 miles as represented.

The additional 257,000 miles of use of the vehicle in excess of your certified figure constitutes a material misrepresentation of fact to us. As you are aware, a vehicle of this type with over 400,000 miles is significantly different than a vehicle of this type with merely 150,000 miles. Had we been informed of the true facts and circumstances regarding this vehicle, we would never have purchased the vehicle nor would we have spent the sums outlined above in refitting the vehicle for its intended use. The vehicle is now unfit for its intended use and continues to have mechanical problems consistent with a vehicle with its actual use, but not consistent with a vehicle as represented to us.

To date, in addition to the cost of refitting, we have also incurred repair costs of \$25,964_ and loss of revenue of \$26 760 during the periods of time that the vehicle was out of use for repairs.

Setra of North America
June 2, 2005
Page 2 of 2

This vehicle is not as represented and is not what we wanted or contracted for. This vehicle will have to be replaced as soon as possible with a corresponding vehicle with lifetime and performance similar to that which we believed we were purchasing. Your company must also be responsible for meeting the costs and for making good on the other damages to which we are entitled as a matter of law.

Your attention is drawn to both the Federal and State Statutes regulating the sale of vehicles and odometer readings. The Truth in Mileage Act which can be found at Title 49 of the United States Code, Section 32705 prohibits the failure to honestly and accurately disclose the cumulative mileage of a vehicle. It is, and continues to be, our desire to attempt to resolve this dispute with your company amicably. However, in order to do so, it will require prompt attention from you and a commitment from your business to do what is right to resolve these issues.

Upon your receipt of this letter, please contact me so that we can arrange to have the appropriate executive from your company (with authority to deal with this situation) come to Boston to meet with me and my advisors so that a reasonable resolution of this matter can be reached. Be advised that I am marking this matter ahead in my calendar for a period of fourteen (14) days. If within this 14 day period I have not heard from you and if substantial steps towards resolution of this matter have not been made, then it will be necessary for me to proceed to seek to enforce the legal rights and remedies available to me pursuant to both Federal and State Law.

As mentioned above, it is my sincere desire that this matter can be resolved amicably. However, if a show of good faith from you and your company is not forthcoming within the stated time period, it will be necessary for me to seek enforcement of those rights and seek appropriate damages.

Your prompt attention is greatly appreciated.

Very truly yours,

Fergus McCann

FM/gmy

cc: Jonathon D. Friedmann, Esq.
Peter Pescatore
John Spellings



SETRA of North America, Inc.
6012B High Point Road
Greensboro, NC 27407
Office Tel.: 336-878 5400
800-882-8054
Fax: 336-878-5403
Web Site: www.setrausa.com

July 22, 2005

Mr. Peter Pescatore
Chief Executive Officer
LimoLiner
74 Maple Street
Stoughton, MA 02072

RE: Prevost H3-45 VIN 2PCH33490X1012717

Dear Mr. Pescatore,

Further to our meeting last week, I would like to provide you with the following information relative to the above referenced vehicle.

We have reviewed the issues you identified in our meeting as well as the repair invoices you have sent to us. The majority of repairs that occurred between October, 2004 and early 2005 are, in our opinion, of a routine nature. The most critical repair was the failed transmission in May, 2005. Although unfortunate this type of failure can occur with pre-owned equipment and as you purchased the vehicle without any warranties as noted on the sales documents we cannot cover this repair.

Notwithstanding, we would like to make the following proposal as sign of goodwill. As we have mutually discovered, the mileage on the unit was approximately 100,000 miles greater than anticipated (due to an electronic odometer changeout by the previous owner). As this represents an approximate two year difference (assuming a 50,000 mile/year average) Setra is prepared to provide LimoLiner with a credit of \$30,000 as a goodwill payment in recognition of potential depreciation. We continue to stress that the mileage difference was unknown to us at the time of the trade-in from the prior customer and as such we logically relied on their odometer disclosure statement.

We trust that you will find this offer acceptable. Please provide your concurrence by contacting me directly to confirm.

Sincerely,

Patrick J. Scully
President and CEO

Cc: C. Crassweller
D. King

CIVIL ACTION COVER SHEET	DOCKET NO.(S) 05 01421	Trial Court of Massachusetts Superior Court Department County: <u>Norfolk</u>
PLAINTIFF(S) LimoLiner, Inc.		DEFENDANT(S) Serta of North America, Inc.
ATTORNEY, FIRM NAME, ADDRESS AND TELEPHONE (617) 723-7700 Erica Mastrangelo, Rudolph Friedmann LLP, 92 State Street, Boston, MA 02109 Board of Bar Overseers number: 661561		ATTORNEY (if known)
Origin code and track designation		
Place an x in one box only:		
<input checked="" type="checkbox"/> 1. F01 Original Complaint	<input type="checkbox"/> 4. F04 District Court Appeal c.231, s. 97 & 104 (After trial) (X)	RECEIVED & FILED CLERK OF THE COURTS NORFOLK COUNTY
<input type="checkbox"/> 2. F02 Removal to Sup.Ct. C.231,s.104 (Before trial) (F)	<input type="checkbox"/> 5. F05 Reactivated after rescript; relief from judgment/Order (Mass.R.Civ.P. 60) (X)	
<input type="checkbox"/> 3. F03 Retransfer to Sup.Ct. C.231,s.102C (X)	<input type="checkbox"/> 6. E10 Summary Process Appeal (X)	
TYPE OF ACTION AND TRACK DESIGNATION (See reverse side)		
CODE NO.	TYPE OF ACTION (specify)	TRACK
A01	services, labor and materials	(F)
IS THIS A JURY CASE?		
(X) Yes () No		
The following is a full, itemized and detailed statement of the facts on which plaintiff relies to determine money damages. For this form, disregard double or treble damage claims; indicate single damages only.		
TORT CLAIMS (Attach additional sheets as necessary)		
A. Documented medical expenses to date:		
1. Total hospital expenses		\$
2. Total Doctor expenses		\$
3. Total chiropractic expenses		\$
4. Total physical therapy expenses		\$
5. Total other expenses (describe)		\$
Subtotal		\$
B. Documented lost wages and compensation to date		
C. Documented property damages to date		
D. Reasonably anticipated future medical and hospital expenses		
E. Reasonably anticipated lost wages		
F. Other documented items of damages (describe)		
\$		
G. Brief description of plaintiff's injury, including nature and extent of injury (describe)		
\$		
TOTAL \$		
CONTRACT CLAIMS (Attach additional sheets as necessary)		
Provide a detailed description of claim(s):		
Breach of contract for sale of a motorcoach.		
Attest: <i>[Signature]</i> Deputy Assistant Clerk 9/22/05		TOTAL \$205,000.00...
PLEASE IDENTIFY, BY CASE NUMBER, NAME AND COUNTY, ANY RELATED ACTION PENDING IN THE SUPERIOR COURT DEPARTMENT		
"I hereby certify that I have complied with the requirements of Rule 5 of the Supreme Judicial Court Uniform Rules on Dispute Resolution (SJC Rule 1:18) requiring that I provide my clients with information about court-connected dispute resolution services and discuss with them the advantages and disadvantages of the various methods."		
Signature of Attorney of Record <i>Erica Mastrangelo</i>		DATE: <u>8/16/05</u>

3.0

(TO PLAINTIFF'S ATTORNEY: PLEASE CIRCLE TYPE OF ACTION INVOLVED:-
TORT - MOTOR VEHICLE TORT - CONTRACT -
EQUITABLE RELIEF - OTHER.)

COMMONWEALTH OF MASSACHUSETTS

NORFOLK, ss.

SUPERIOR COURT
CIVIL ACTION

NO. 05 01421

LimoLiner, Inc., Plaintiff(s)

v.

Setra of North America, Inc., Defendant(s)

8/29/05
RECEIVED & FILEDCLERK OF THE COURTS
NORFOLK COUNTY

SUMMONS

To the above-named Defendant: Setra of North America, Inc., 6012-B High Point Road,
Greensboro, North Carolina 27407 Jonathon D. Friedmann

You are hereby summoned and required to serve upon
Rudolph Friedmann LLP, 92 State Street,
plaintiff's attorney, whose address is Boston, MA 02109, an answer to the com-
plaint which is herewith served upon you, within 20 days after service of this summons upon you,
exclusive of the day of service. If you fail to do so, judgment by default will be taken against you
for the relief demanded in the complaint. You are also required to file your answer to the com-
plaint in the office of the Clerk of this court at Dedham either before service upon plaintiff's attorney
or within a reasonable time thereafter.

Unless otherwise provided by Rule 13(a), your answer must state as a counterclaim
any claim which you may have against the plaintiff which arises out of the transaction or occur-
rence that is the subject matter of the plaintiff's claim or you will thereafter be barred from making
such claim in any other action.

BARBARA J. ROUSE, Esquire

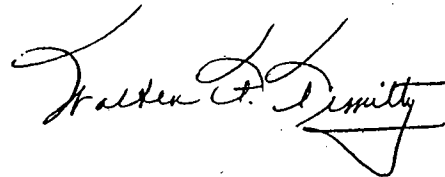
WITNESS, SUZANNE V. DELVECCHIO, Esquire, at the 17th

day of August, in the year of our Lord two thousand and five.

A TRUE COPY

Attest: 
Deputy Assistant Clerk

9/22/05

 Clerk.

NOTES:

1. This summons is issued pursuant to Rule 4 of the Massachusetts Rules of Civil Procedure.
2. When more than one defendant is involved, the names of all defendants should appear in the caption.
If a separate summons is used for each defendant, each should be addressed to the particular defendant.

AFFIDAVIT OF SERVICE

State of Massachusetts

County of Norfolk

Superior Court Court

Case Number: 05-01421

Plaintiff:

vs.

Defendant:

For:

Rudolph Friedmann LLP

Received by Great Opportunities on the 19th day of August, 2005 at 3:01 pm to be served on **SETRA OF NORTH AMERICA INC.....6012-B Highpoint Rd., Greensboro NC, 27407.** I, **GARY SMITH JR**, being duly sworn, depose and say that on the 20th day of Aug, 2005 at 11:55 a.m., executed service by delivering a true copy of the **Summons, Complaint** in accordance with state statutes in the manner marked below:

() PUBLIC AGENCY: By serving _____ as _____ of the within-named agency.

() SUBSTITUTE SERVICE: By serving _____ as _____

(X) CORPORATE SERVICE: By serving Kenneth Nall as Team Coordinator

() OTHER SERVICE: As described in the Comments below by serving _____ as _____

() NON SERVICE: For the reason detailed in the Comments below.

COMMENTS: _____

I certify that I have no interest in the above action, am of legal age and have proper authority in the jurisdiction in which this service was made.

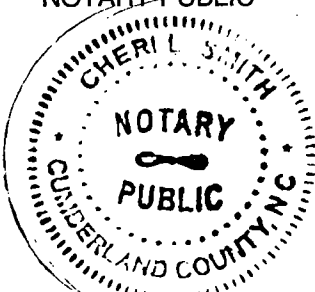
Subscribed and Sworn to before me on the 22nd day of Aug, 2005 by the affiant who is personally known to me.

NOTARY PUBLIC

PROCESS SERVER # N/A
Appointed in accordance with State Statutes

Great Opportunities
4605 Pine Needle Ct.
Fayetteville, NC 28314
(910) 489-2301

Our Job Serial Number: 2005000051



4.0

COMMONWEALTH OF MASSACHUSETTS

NORFOLK, SS:

SUPERIOR COURT DEPARTMENT
CIVIL ACTION NO.: 05-01421

LIMOLINER, INC.,)
PLAINTIFF,)
)
v.)
)
SETRA OF NORTH AMERICA, INC.,)
DEFENDANT.)
)

RECEIVED & FILED
CLERK OF THE COURTS
NORFOLK COUNTY
9/16/05

REQUEST FOR DEFAULT
[Pursuant to Rule 55(a)]

I, Jonathon D. Friedmann, Attorney for the above-named plaintiff, LimoLiner, Inc., state that the Complaint in which a judgment for affirmative relief is sought against the defendant was filed on August 16, 2005, and the Summons and a copy of the Complaint have been served on the defendant, Setra of North America, Inc., on August 20, 2005, as appears from the Affidavit of Service. The time within which the defendant shall serve a responsive pleading or otherwise defend pursuant to Rule 12(a), has expired and the defendant herein has failed to serve or file an answer or otherwise defend as to the Complaint.

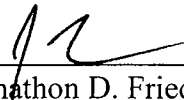
WHEREFORE, the plaintiff, LimoLiner, Inc., makes application that the defendant, Setra of North America, Inc., be defaulted.

Dated at Boston, Massachusetts, this 15th day of September, 2005, under the pains and penalties of perjury.

Respectfully submitted,

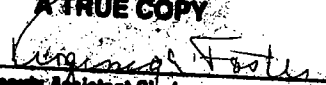
Plaintiff, LimoLiner, Inc.,

By its Attorney,



Jonathon D. Friedmann, Esq.
BBO #: 180130
RUDOLPH FRIEDMANN LLP
92 State Street
Boston, MA 02109
(617) 723-7700

Dated: September 15, 2005

A TRUE COPY
Attest: 
Deputy Assistant Clerk
9/22/05

CERTIFICATE OF SERVICE

I, Jonathon D. Friedmann, hereby certify that I have this day served a true copy of this document upon the opposing parties as listed below, by mailing a copy thereof this 15th day of September, 2005.



Jonathon D. Friedmann

A TRUE COPY

Setra of North America, Inc.
6012-B High Point Road
Greensboro, North Carolina 27407

Attest: _____
Deputy Assistant Clerk

9/21/05

COMMONWEALTH OF MASSACHUSETTS

NORFOLK, ss.

**SUPERIOR COURT
CIVIL ACTION**

**LIMOLINER, INC.,
Plaintiff,**

vs.

**SETRA OF NORTH AMERICA, INC.,
Defendant**

)
)
)
)
)
)
)

NO. 05-1421

NOTICE OF REMOVAL

9/21/05
RECEIVED & FILED
CLERK OF THE COURTS
NORFOLK COUNTY

To: Norfolk Superior Court
Civil Clerk's Office
650 High Street
Dedham, MA 02026

Jonathon D. Friedmann
Rudolph Friedmann LLP
92 State Street
Boston, MA 02109

PLEASE TAKE NOTICE that on September 15, 2005, the defendant, Setra of North America, Inc., a Maine corporation with a principal place of business in Greensboro, North Carolina, filed a Notice of Removal of the above-captioned matter from Norfolk Superior Court, Norfolk County, Commonwealth of Massachusetts, to the United States District Court for the District of Massachusetts, pursuant to 28 U.S.C. § 1332. Setra's Notice of Removal contains a statement of facts entitling it to remove the case to the United States District Court for the District of Massachusetts, together with a copy of all pleadings in its possession. Certified copies of all records, proceedings, and docket entries in the State Court shall be filed with the District Court pursuant to United States District Court Rule 81.1.

A copy of the Notice of Removal (without attachments) is attached as Exhibit A. You are respectively advised that pursuant to 28 U.S.C. § 1446(d), the Norfolk Superior Court,

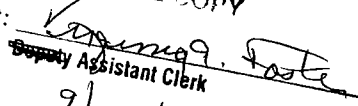
Norfolk County, Commonwealth of Massachusetts, shall proceed no further in this action unless and until the action is remanded.

SETRA OF NORTH AMERICA, INC.,

By its Attorneys,

A handwritten signature in black ink, reading "James Campbell", written over a horizontal line.

James M. Campbell BBO # 541882
Campbell Campbell Edwards & Conroy, PC
One Constitution Center
Boston, MA 02129
(617) 241-3000

A TRUE COPY
Attest: 
Deputy Assistant Clerk
9/22/05

CERTIFICATE OF SERVICE

I hereby certify that a true copy of the above document was served upon the following counsel of record for Limoliner, Inc., via United States mail on September 6, 2005:

Jonathan D. Friedman, Esq.
Rudolph Friedman LLP
92 State Street
Boston, MA 02109



Kiley M. Belliveau

**UNITED STATES DISTRICT COURT
FOR THE DISTRICT OF MASSACHUSETTS**

LIMOLINER, INC.,
Plaintiff

vs.

SETRA OF NORTH AMERICA, INC.,
Defendant

05 - 11888 JLT

NO.

RECEIPT # 66998
AMOUNT \$ 250.00
SUMMONS ISSUED MA
LOCAL RULE 4.1 -
WAIVER FORM -
MCF ISSUED -
BY DPTY. CLK. M.P.
DATE 9/19/05

MAGISTRATE JUDGE JLA

NOTICE OF REMOVAL

**TO: THE CHIEF JUDGE AND JUDGES OF THE UNITED STATES
DISTRICT COURT FOR THE DISTRICT OF MASSACHUSETTS**

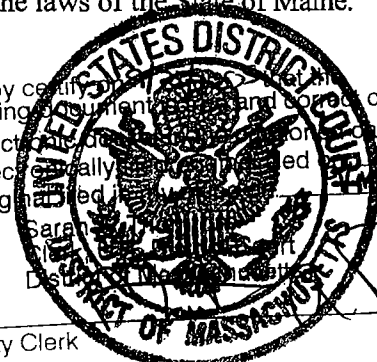
Pursuant to 28 U.S.C. §1441(a), Setra of North America, Inc. ("Setra"), hereby files this Notice of Removal. In support of its Notice of Removal, Setra states the following:

1. As appears from Civil Action No. 05-1421 on file in the Norfolk Superior Court, the plaintiff filed a Complaint on August 17, 2005. Setra received a summons and complaint by Federal Express on or about August 23, 2005. The Complaint seeks venue in the Superior Court Department, County of Norfolk, Commonwealth of Massachusetts. Copies of the Complaint and Summons are attached hereto as **Exhibit "A"** and made a part hereof.

2. As the plaintiff alleges in its Complaint, this is a commercial transaction dispute relating to allegations of an inaccurate or misleading odometer reading. The plaintiff alleges that it is a corporation duly organized under the laws of the Commonwealth of Massachusetts and that its principle place of business is located in Stoughton, Massachusetts. Plaintiff further alleges that SETRA has its principal place of business in Greensboro, North Carolina. See **Exhibit "A,"** paragraphs 1, 2. Setra is duly incorporated under the laws of the State of Maine.

I hereby certify that the foregoing is a true and correct copy of the
☐ electronic filing
☐ electronically filed
☒ original filed

By: _____
Deputy Clerk



3. The plaintiff's Complaint alleges that it suffered damages as the result of its purchase of a bus that had an incorrect odometer reading when it purchased the vehicle from the defendant in June of 2004 and thereafter. Plaintiff alleges a variety of theories all centered upon the incorrect and/or misleading representations relating to the mileage of the vehicle at the time of sale.

4. This Court has original jurisdiction over the action pursuant to 28 U.S.C. § 1332(a)(1) because there is complete diversity of citizenship between the plaintiff and the defendant and because the amount in controversy exceeds the sum or value of \$75,000, exclusive of interest and costs.

5. As evidence of the amount in controversy, attached hereto as **Exhibit "B"** and made a part hereof is correspondence from Limoliner directed to the defendant dated July 26, 2005, in which it demands settlement in excess of \$386,000.

6. Pursuant to 28 U.S.C. § 1446(b), this petition is being filed with this Court within 30 days after purported service of the Summons and Complaint was attempted upon Setra.

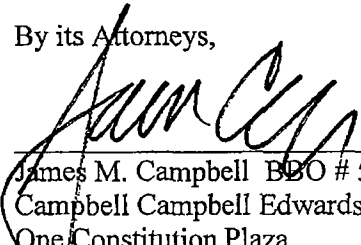
7. This Notice of Removal was served on counsel of record via regular mail on September 15, 2005, in accordance with 28 U. S. C. § 1446(d).

8. A true copy of this Notice of Removal was filed via regular mail on September 15, 2005 with the Clerk of the Norfolk Superior Court.

WHEREFORE, Setra prays for removal of the above-captioned matter from the Norfolk Superior Court, Norfolk County, Commonwealth of Massachusetts, to the United States District Court for the District of Massachusetts.

SETRA OF NORTH AMERICA, INC.,

By its Attorneys,

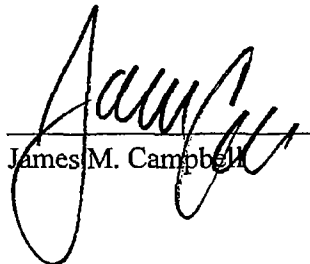

James M. Campbell BBO # 541882
Campbell Campbell Edwards & Conroy, PC
One Constitution Plaza,
Boston, MA 02129
(617) 241-3000

William J. Cremer
(pending admission *pro hac vice*)
Thomas R. Pender
(pending admission *pro hac vice*)
Cremer, Kopon, Shaughnessy & Spina, LLC
180 North LaSalle Street, Suite 3300
Chicago, IL 60601
Tel: (312) 726-3800
Fax: (312) 726-3818

CERTIFICATE OF SERVICE

I hereby certify that a true copy of the above document was served upon the following counsel of record for Limoliner, Inc., via mail on September 16, 2005:

Jonathan D. Friedman, Esq.
Rudolph Friedman LLP
92 State Street
Boston, MA 02109


James M. Campbell

Case 1:05-cv-11888-JLT Document 1-2 Filed 09/19/2005 Page 1 of 23

08/23/2005 11:35 SETRA OF N.A. - GENERAL OFFICE → 905 483 8808

NO. 200 D02

(TO PLAINTIFF'S ATTORNEY: PLEASE CIRCLE TYPE OF ACTION INVOLVED:
TORT - MOTOR VEHICLE TORT - CONTRACT -
EQUITABLE RELIEF - OTHER.)

301-2 Blue
white

COMMONWEALTH OF MASSACHUSETTS

NORFOLK, ss.

SUPERIOR COURT
CIVIL ACTION

NO. 05 01421

LimoLiner, Inc., Plaintiff(s)

v.

Setra of North America, Inc., Defendant(s)

SUMMONS

To the above-named Defendant: Setra of North America, Inc., 6012-B High Point Road,
Greensboro, North Carolina 27407 Jonathon D. Friedmann

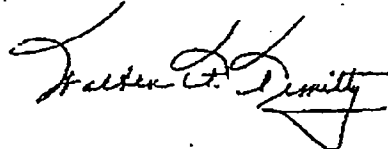
You are hereby summoned and required to serve upon
Rudolph Friedmann LLP, 92 State Street,
plaintiff's attorney, whose address is Boston, MA 02109, an answer to the com-
plaint which is herewith served upon you, within 20 days after service of this summons upon you,
exclusive of the day of service. If you fail to do so, judgment by default will be taken against you
for the relief demanded in the complaint. You are also required to file your answer to the com-
plaint in the office of the Clerk of this court at Dedham either before service upon plaintiff's attorney
or within a reasonable time thereafter.

Unless otherwise provided by Rule 13(a), your answer must state as a counterclaim
any claim which you may have against the plaintiff which arises out of the transaction or occur-
rence that is the subject matter of the plaintiff's claim or you will thereafter be barred from making
such claim in any other action.

BARBARA J. ROUSE, Esquire

WITNESS, SUZANNE V. DELVECCHIO, Esquire, at the 17th

day of August, in the year of our Lord two thousand and five.

 Clerk.

NOTES:

1. This summons is issued pursuant to Rule 4 of the Massachusetts Rules of Civil Procedure.
2. When more than one defendant is involved, the names of all defendants should appear in the caption.
If a separate summons is used for each defendant, each should be addressed to the particular defendant.

NO. 2200 083

PROOF OF SERVICE OF PROCESS

I hereby certify and return that on 20 , I served a copy of the within summons, together with a copy of the complaint in this action, upon the within-named defendant, in the following manner (See Mass. R. Civ. P. 4 (d) (1-5):

Dated: , 20

N. B. TO PROCESS SERVER:-

PLEASE PLACE DATE YOU MAKE SERVICE ON DEFENDANT IN THIS BOX ON THE ORIGINAL AND ON COPY SERVED ON DEFENDANT.

, 20

COMMONWEALTH OF MASSACHUSETTS

SUPERIOR COURT
CIVIL ACTION

NORFOLK, ss.

NO.

Plaintiff

v.

Defendant

SUMMONS

(Mass. R. Civ. P. 4)

BARBARA J. ROUSE, Esquire

COMMONWEALTH OF MASSACHUSETTS

NORFOLK, SS:

SUPERIOR COURT DEPARTMENT
CIVIL ACTION NO.:

05 01421

LIMOLINER, INC.,
PLAINTIFF,

v.

SETRA OF NORTH AMERICA, INC.,
DEFENDANT.

COMPLAINT

1. The plaintiff LimoLiner, Inc. ("LimoLiner") is a corporation duly organized pursuant to law having a usual place of business at Stoughton, County of Norfolk, Commonwealth of Massachusetts.
2. Setra of North America, Inc. ("Setra") is a corporation duly organized pursuant to law having a usual place of business at 6012-B High Point Road, Greensboro, North Carolina, 27407.
3. Setra does business throughout the United States and Canada and holds it self out as, "one of the world's leading producers of luxury motorcoaches".
4. Setra manufactures motorcoaches and is a reseller of pre-owned motorcoaches.
5. Setra regularly and usually does business in Massachusetts, advertises in Massachusetts, delivers product into Massachusetts, sends mail to Massachusetts, transacts business in Massachusetts and communicates electronically within Massachusetts.
6. This Court has jurisdiction over the defendant due to the Long Arm Jurisdiction and due to defendant's numerous and substantial business contacts within Massachusetts.
7. As part of Setra's business practices, it sells pre-owned busses (coaches) throughout the United States which includes purchases made by entities in Massachusetts.

8. Setra in its advertising materials, relative to pre-owned coaches, states that the vehicles undergo, "a thorough inspection at Setra to ensure that the customer gets the best product available at a reasonable investment" and that, "all components of the vehicle requiring replacement are refurbished with genuine Setra parts ensuring that the customer will get all the quality and long life that they expect".
9. Setra in its advertisement claims that it operates, "a state of the art service facilities" that "incorporates sufficient diagnostic equipment"... so you can be confident that your Setra Coach will be running smoothly and profitably whenever you need it".
10. The plaintiff, LimoLiner, is in the business of providing luxury transportation bus service between Boston and New York City.
11. LimoLiner for its bus service utilizes specially equipped coaches that provide internet movies, hostess service and luxury accommodations together with television and DVD entertainment en route.
12. LimoLiner has established a niche market for sophisticated travelers, business travelers and luxury bus travels between New York and Boston.
13. On or about May 31, 2004, LimoLiner purchased a Prevost H3-45 motorcoach from Setra of North America, Inc. for a purchase price of \$205,000.00 all as appears in the Bill of Sale attached hereto as Exhibit 1.
14. At the time the plaintiff purchased the motorcoach from the defendant, a written certification was given by Setra to the plaintiff stating that the actual mileage of the vehicle was 152,002 miles. A copy of the Odometer Disclosure Statement required by both federal and state law signed by the defendant is attached hereto as Exhibit 2.

15. Prior to the purchase of this vehicle, LimoLiner made the defendant aware that the plaintiff intended, after the purchase of the vehicle, to convert the vehicle into a luxury coach for use in the business of deluxe passenger transportation between Boston and New York.
16. The plaintiff dealt with representatives of the defendant relative to the purchase in question. told representatives of the defendant the anticipated use of the vehicle, explained to the defendant the intended use of the vehicle and obtained from the defendant their advice regarding the appropriateness of the purchase of the vehicle for the anticipated and proposed use.
17. Prior to the purchase of the vehicle the plaintiff informed the defendant and its representatives that upon purchase of the vehicle the plaintiff intended to refit the interior of the coach and that plaintiff intended to install onboard entertainment, power, plumbing, communications equipment, kitchen equipment, washroom and luxury seating.
18. The plaintiff was assured by the defendant and its representatives that the coach in question would be appropriate for this retro fitting and that the vehicle of its age and mileage would serve the plaintiff's needs for its intended use and service.
19. The plaintiff, prior to purchasing the vehicle in question, relied upon: (a) the expertise of the defendant and its representatives; (b) the reputation of the defendant and its representatives; (c) the written representations made by the defendant and its representatives regarding the actual mileage of the vehicle; and (d) the representations of defendant and its representative in the defendant's written materials regarding the defendant's expertise and knowledge and in particular the fact that the defendant would have inspected the vehicle thoroughly to ensure to the plaintiff the "best product available at a reasonable investment".

20. Upon purchase of the vehicle a complete refit of the interior was undertaken at Amadas Coach in Moneta, Virginia.
21. The refitting of the interior cost approximately \$155,000.00 and included the installation of onboard entertainment, power, plumbing, communications equipment, kitchen, washroom and luxury seating.
22. After the refitting of the motorcoach purchased from the defendant, the motorcoach was placed into service on or about September 1, 2004.
23. Since being placed in service the vehicle had repeated mechanical failures.
24. The repeated mechanical failures have occurred from the time of delivery of the coach to the plaintiff to the present. These failures included, but was not limited to, a complete irreparable failure of the engine transmission system which required the plaintiff to have the engine transmission system replaced by Power Products, a division of Detroit Diesel.
25. In April of 2005, when the vehicle was being repaired at Detroit Diesel for the engine transmission system failure, Detroit Diesel reviewed the onboard ECM monitor and determined that the actual mileage of the motorcoach was 507,471 miles.
26. Prior to receiving the actual ECM monitor mileage from Detroit Diesel, the plaintiff had utilized the vehicle for only 98,000 as shown on the odometer.
27. As a result of the information obtained from Detroit Diesel, it was learned that at the time the vehicle was purchased by the plaintiff from the defendant that the actual mileage was approximately 409,000 not the 152,000 miles as represented in writing by the defendant to the plaintiff.

U.S. COURT OF APPEALS - GENERAL OFFICE 7 903 403 8800

NO. 200 008

28. The difference of approximately 260,000 miles of use on the motorcoach in excess of the certified figure was a material misrepresentation of fact made by the defendant to the plaintiff.
29. A vehicle of the type in question with over 400,000 miles is a significantly different vehicle than a vehicle of this description with only 150,000 miles.
30. Had the plaintiff been informed by the defendant of the true mileage, the plaintiff would not have purchased the vehicle nor would it have spent \$155,000.00 refitting the vehicle for its intended use.
31. The vehicle is unfit for its intended use and continues to have mechanical problems consistent with a vehicle with actual use in excess of 400,000 miles which such mechanical problems are not consistent with a vehicle with mileage of 150,000 miles.
32. On or about June 4, 2005, the plaintiff sent a demand to defendant outlining the facts set forth above and requesting relief from the defendant. A copy of plaintiff's letter of June 4, 2005 is attached hereto as Exhibit 3.
33. The defendant has failed and/or refused to make an appropriate response.
34. On July 22, 2005, the defendant, in writing, acknowledged that the mileage on the vehicle had been understated by at least 100,000 miles. See Exhibit 4 attached hereto.
35. The vehicle in question has had significant and repeated mechanical repairs which have cost the plaintiff significant sums of money to remedy. In addition, the plaintiff has lost revenue due to the vehicle not being able to be utilized for its services.

COUNT I
(Breach of Contract)

36. The plaintiff reaffirms and realleges the allegations contained in paragraphs 1 through 35 and incorporates them by reference.
37. The plaintiff and defendant entered into a contract for the sale of the vehicle in question.
38. The defendant breached the contract by not selling to the plaintiff the vehicle in question in accordance with the terms and conditions of the contract.
39. As a result of the defendant's breach of the contract with the plaintiff, the plaintiff has been caused to suffer damages and injury.

COUNT II
(Breach of Express Warranty)

40. The plaintiff reaffirms and realleges the allegations contained in paragraphs 1 through 39 and incorporates them by reference.
41. The seller/defendant expressed the warranty and represented the condition of the vehicle including the mileage on the vehicle.
42. The seller breached the expressed warranty regarding the mileage of the vehicle.
43. The mileage stated by the defendant to the plaintiff became an affirmation, fact or promise which was part of the basis of the bargain between the plaintiff and the defendant.
44. The defendant made these expressed warranties knowingly, intentionally or negligently or with reckless disregard of the truth thereof.
45. The plaintiff relied upon the representations of the defendant.

46. As a result of the defendant's breach of the expressed warranty, the plaintiff has been caused to suffer damages and injury.

COUNT III

(Breach of Contract - Implied Warranty of Merchantability)

47. The plaintiff reaffirms and realleges the allegations contained in paragraphs 1 through 46 and incorporates them by reference.

48. The defendant represented criteria as to the merchantability of the vehicle in question.

49. The defendant warranted that the vehicle would pass without objection in the trade under the contract description which such description included the mileage stated on the Bill of Sale.

50. The vehicle did not conform to the contract description and would not pass without objection in the trade.

51. The actions of the defendant were in violation of the implied warranty of merchantability.

52. The defendant's breach of the implied warranty of merchantability has caused the plaintiff to suffer damages and injury.

COUNT IV

(Breach of Contract - Implied Warranty of Fitness for a Particular Purpose)

53. The plaintiff reaffirms and realleges the allegations contained in paragraphs 1 through 52 and incorporates them by reference.

54. The plaintiff made known to the defendant prior to its purchase that the buyer was purchasing the vehicle in question for a particular purpose.

55. The defendant seller had reason to know the particular purpose for which the plaintiff intended to use the vehicle in question.

56. The plaintiff relied upon the seller's skill or judgment to select or furnish an appropriate vehicle for the intended use.

57. The vehicle purchased by the plaintiff from the defendant was not fit for the particular use in question.

58. As a result of the vehicle not being fit for the particular use in question, the plaintiff suffered damages and injury.

COUNT V
(Fraudulent Inducement)

59. The plaintiff reaffirms and realleges the allegations contained in paragraphs 1 through 58 and incorporates them by reference.

60. As set forth above, the defendant made material factual representations to the plaintiff prior to the purchase of the vehicle in order to induce the plaintiff to purchase the vehicle.

61. The material statements of fact made by the defendant to the plaintiff to induce the plaintiff to purchase the vehicle in question were knowingly false or were made with reckless disregard of the truthfulness thereof.

62. The plaintiff reasonably relied on the material factual representations made by the defendant to the plaintiff.

63. But for the material factual representations made by the defendant to the plaintiff, the vehicle in question would not have been purchased by the plaintiff.

64. As a result of the plaintiff's reasonable reliance on the material misrepresentations of fact made by the defendant, the plaintiff was caused to change its position and was injured thereby.

COUNT VI
(Misrepresentation)

65. The plaintiff reaffirms and realleges the allegations contained in paragraphs 1 through 64 and incorporates them by reference.
66. As set forth above, the defendant made material factual representations to the plaintiff.
67. The material factual representations made to the plaintiff by the defendant were made with an intent to induce the plaintiff to rely thereupon.
68. The representations regarding the vehicle in question were material, and were made with the intent of seeking to induce the plaintiff to reasonably rely thereupon.
69. The plaintiff did reasonably rely upon the representations of fact made by the defendant.
70. At the time the defendant made the representations of fact regarding the vehicle to the plaintiff, the defendant knew that the representations were true or otherwise failed to reasonably investigate the truthfulness thereof.
71. As a result of the defendant's misrepresentations of the material facts to the plaintiff which the plaintiff reasonably relied upon the plaintiff was caused to suffer damages and injury.

COUNT VII
(Breach of Good Faith and Fair Dealing)

72. The plaintiff reaffirms and realleges the allegations contained in paragraphs 1 through 71 and incorporates them by reference.
73. Every contract has reputed thereupon an obligation of good faith and fair dealing.

74. The defendant violated and/or breached the obligation of good faith and fair dealing by misrepresenting to the plaintiff the vehicle in question, the mileage of the vehicle in question and the suitability of the vehicle in question for the plaintiff's intended purposes.

75. As a result of the defendant's breach of its obligation of good faith and fair dealing to the plaintiff related to the vehicle in question, the plaintiff has been caused to suffer damages and injury.

COUNT VIII

(Violation of Chapter 93A, Section 11)

76. The plaintiff reaffirms and realleges the allegations contained in paragraphs 1 through 75 and incorporates them by reference.

77. The plaintiff and defendant are persons engaged in commerce or trade as defined by Chapter 93A of the Massachusetts General Laws and the Regulations of the Attorney General enacted pursuant thereto.

78. The actions of the defendant as set forth above constitute a knowing, willful, intentional or negligent violation of Chapter 93A, Sections 2 and 11 and also constitute a knowing violation of the Regulations of the Attorney General pursuant to the Commonwealth of Massachusetts enacted pursuant to Chapter 93A of the Massachusetts General Laws.

79. As a result of the defendant's breach of Chapter 93A and the Regulations of the Attorney General enacted pursuant thereto, the plaintiff has been caused to suffer damages and injury.

COUNT IX

(Violation of Massachusetts General Laws Chapter 266, Section 141, et sec.)

80. The plaintiff reaffirms and realleges the allegations contained in paragraphs 1 through 79 and incorporates them by reference.

81. Pursuant to Massachusetts General Laws Chapter 266, Section 141, prohibits the sale of any vehicle other than with the true mileage driven.

82. The defendant did sell a motor vehicle with improperly stated mileage and did advertise the sale of said vehicle.

83. In violation of Massachusetts General Laws Chapter 266, Section 141 is a per se violation of Chapter 93A of the Massachusetts General Laws and constitutes an unfair or deceptive method of competition.

84. The actions of the defendant constitute a knowing, intentional or negligent violation of Massachusetts General Laws Chapter 266, Section 141 and a violation therefore of Chapter 93A of the Massachusetts General Laws.

85. The sale of the vehicle in question was violative of the Truth and Mileage Act as set forth in Title 49 United States Code, Section 32705.

86. The action of the defendant in transferring title to the vehicle without properly disclosing the true mileage of the vehicle constitutes a violation of 49 USC, Section 32705 and constitutes a per se violation of Chapter 93A of the Massachusetts General Laws.

COUNT X

(Violation of Chapter 266, Section 141 of the Massachusetts General Laws and Title 49 of the United States Code, Section 32705)

87. The plaintiff reaffirms and realleges the allegations contained in paragraphs 1 through 86 and incorporates them by reference.

88. The actions of the defendant in violation of Massachusetts General Laws Chapter 266, Section 141 and Title 49 of the US Code, Section 32705 have caused the plaintiff to suffer damages and injury.

09/23/2005

11:35

SEIKH UP N.H. - GENERAL OFFICE → 905 403 8808

NO.200

D15

WHEREFORE, the plaintiff demands as follows:

1. That this Honorable Court rescind the sale in question and order the defendant to repay to the plaintiff the purchase price of the vehicle, the cost of retrofitting of the vehicle and all other monetary damages sustained by the plaintiff;
2. That the Court award judgment in favor of the plaintiff against the defendant in such amount as the Court deems appropriate and just in light of the circumstances;
3. That the Court award the plaintiff up to three times the amount of actual damages sustained together with costs, interest and attorney's fees.

THE PLAINTIFF DEMANDS A TRIAL BY JURY ON ALL ISSUES SO TRIABLE.

Respectfully submitted,

Plaintiff, LimoLiner, Inc.,

By its Attorney,



Jonathon D. Friedmann, Esq.

BBO #: 180130

Erica F. Mastrangelo

BBO #: 661561

RUDOLPH FRIEDMANN LLP

92 State Street

Boston, MA 02109

(617) 723-7700

Dated: August 16, 2005

UNITED STATES OF AMERICA, GENERAL OFFICE 7 503 403 8800

NO. 200 018

May 16 2005 11:56AM Firstgreen

617-916-2974

P-3

05/04/2005

13:42

SETRA COACHES + 617 916 2974

NO. 681

P01

RECEIVED
JUN 08 2004**SETRA****BILL OF SALE**

VEHICLE IDENTIFICATION NUMBER

2PCH33490X1012717

MAKE

Prevost

MODEL

H3-45

YEAR

1999

For the sum of \$205,000.00, and/or other valuable consideration in the amount of \$0.00, the receipt of which is hereby acknowledged, we did sell, transfer and deliver to:

BUYER'S NAME

Limoliner, Inc.

ADDRESS

729 Devonston Street #600, Boston MA 02118

BUYER'S SIGNATURE

X 

Date May 31 2004

We certify under penalty of perjury that: (1) the selling price and/or value consideration shown is true and correct, (2) we are the lawful owner(s) of the vehicle and (3) we have the right to sell it, and (4) we guarantee and will defend the title to the vehicle against the claims and demands of any and all persons arising prior to this date, and (5) the vehicle is free of all liens and encumbrances.

SELLER'S NAME

Setra of North America, Inc.

ADDRESS

6012-B High Point Road, Greensboro, NC 27407

SELLER'S SIGNATURE

X 

Date June 1 2004

Case 1:05-cv-11888-JLT Document 1-2 Filed 09/19/2005 Page 17 of 23

09/23/2005 11:35 SEIRH OF N.H. - GENERAL OFFICE → 965 403 8808

NO.200 016

May 16 2005 11:56AM Firstgreen

617-916-2874

p. 4

05/06/2005 13:47 SETRA COACHES + 617 916 2974

NO.691 001

ODOMETER DISCLOSURE STATEMENT

Federal and State law require that you state the mileage upon transfer of ownership. Failure to complete or providing a false statement may result in fines and/or imprisonment.

I state that the odometer now reads 152,002 miles and to the best of my knowledge that it reflects the actual mileage of the vehicle described below, unless one of the following statements is checked.

- ☐ (1) I hereby certify that the odometer reading reflects the amount of the mileage in excess of its mechanical limits.
- ☐ (2) I hereby certify that the odometer reading is not the actual mileage. **WARNING - ODOMETER DISCREPANCY.**

MAKE	BODY STYLE	YEAR MODEL	SERIES MODEL
Prevost	Coach	1999	H3-45
VEHICLE IDENTIFICATION NUMBER		LAST PLATE STATE YEAR NUMBER	
2RCH33480X1012717			

Setra of North America, Inc.

Seller's Name

8012-B High Point Road

Seller's Address

Greensboro, NC 27407

City, State, Zip

Buyer's Signature

(Acknowledging Mileage Reading as Certified)

LimoLiner, Inc.

Buyer's Name

729 Boylston Street #600

Buyer's Address

Boston MA 02116

City, State, Zip

June 3 2004

Date of Certification

ALTERATIONS OR ERASURES VOID THIS FORM



LimoLiner Inc
74 Maple St
Stoughton MA 02072
(617) 916 2973

June 4, 2005

Setra of North America
6012B High Point Road
Greensboro, NC 27407

Attention: Robert Jones, Vice President

RE: Prevost H3 - 45; Vehicle Identification No.: 2PCH33490X1012717

Dear Mr. Jones:

On May 31, 2004, Limoliner, Inc. purchased the above Motorcoach from your company for a purchase price of \$205,000.00. At the time of purchase, a certification was given to us indicating that the actual mileage on the vehicle was 152,002.

As you and your company was aware, it was Limoliner's intent, after purchase of this vehicle, to convert the vehicle to a luxury coach for eventual use in the business of deluxe passenger transportation between Boston and New York. Upon purchase of the vehicle, a complete refit of the interior was undertaken at Amadas Coach in Moneta, Virginia. This refitting of the interior cost approximately \$155,000.00 and included the installation of onboard entertainment, power, plumbing, communications equipment, kitchen, washroom and luxury seating.

After this refitting of the Motorcoach, it was placed into service on or about September 1, 2004. Since being placed in service, the vehicle has had repeated mechanical failures. These mechanical failures have occurred from the time of delivery to the present. In April of 2005, a complete irreparable failure of the engine transmission system occurred. It was necessary for us to have the system replaced by Power Products which, as I am sure you are aware, is a division of Detroit Diesel. At the time of this servicing, it was determined by Detroit Diesel from the onboard ECM monitor that the actual mileage on the Motorcoach was 507,471 miles. Our company, prior to this servicing, had utilized the vehicle for only 98,000 miles as shown on the odometer. Thus, the actual mileage at the time that we purchased the vehicle from you was approximately 409,000 miles not the 152,002 miles as represented.

The additional 257,000 miles of use of the vehicle in excess of your certified figure constitutes a material misrepresentation of fact to us. As you are aware, a vehicle of this type with over 400,000 miles is significantly different than a vehicle of this type with merely 150,000 miles. Had we been informed of the true facts and circumstances regarding this vehicle, we would never have purchased the vehicle nor would we have spent the sums outlined above in refitting the vehicle for its intended use. The vehicle is now unfit for its intended use and continues to have mechanical problems consistent with a vehicle with its actual use, but not consistent with a vehicle as represented to us.

To date, in addition to the cost of refitting, we have also incurred repair costs of \$25,964_ and loss of revenue of \$26,760 during the periods of time that the vehicle was out of use for repairs.

00/20/2005

11:00

SETRA OF N.A. - GENERAL OFFICE - 500 423 8828

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Setra of North America

June 2, 2005

Page 2 of 2

This vehicle is not as represented and is not what we wanted or contracted for. This vehicle will have to be replaced as soon as possible with a corresponding vehicle with lifetime and performance similar to that which we believed we were purchasing. Your company must also be responsible for meeting the costs and for making good on the other damages to which we are entitled as a matter of law.

Your attention is drawn to both the Federal and State Statutes regulating the sale of vehicles and odometer readings. The Truth in Mileage Act which can be found at Title 49 of the United States Code, Section 32705 prohibits the failure to honestly and accurately disclose the cumulative mileage of a vehicle. It is, and continues to be, our desire to attempt to resolve this dispute with your company amicably. However, in order to do so, it will require prompt attention from you and a commitment from your business to do what is right to resolve these issues.

Upon your receipt of this letter, please contact me so that we can arrange to have the appropriate executive from your company (with authority to deal with this situation) come to Boston to meet with me and my advisors so that a reasonable resolution of this matter can be reached. Be advised that I am marking this matter ahead in my calendar for a period of fourteen (14) days. If within this 14 day period I have not heard from you and if substantial steps towards resolution of this matter have not been made, then it will be necessary for me to proceed to seek to enforce the legal rights and remedies available to me pursuant to both Federal and State Law.

As mentioned above, it is my sincere desire that this matter can be resolved amicably. However, if a show of good faith from you and your company is not forthcoming within the stated time period, it will be necessary for me to seek enforcement of those rights and seek appropriate damages.

Your prompt attention is greatly appreciated.

Very truly yours,

Fergus McCann

FM/gmy

cc: Jonathon D. Friedmann, Esq.
Peter Pescatore
John Spellings

09/26/2005 11:30 SECTION OF N.H. - GENERAL OFFICE 7 505 463 8808

NU.200 023

SETRA OF N.A. - GENERAL OFFICE 7 500 403 8808

NJ, 2004 1/24



SETRA of North America, Inc.
60128 High Point Road
Greensboro, NC 27407
Office Tel.: 336-878 5400
800-882-8054
Fax: 336-878-5403
Web Site: www.setrausa.com

July 22, 2005

Mr. Peter Pescatore
Chief Executive Officer
LimoLiner
74 Maple Street
Stoughton, MA 02072

RE: Prevost H3-45 VIN 2PCH33490X1012717

Dear Mr. Pescatore,

Further to our meeting last week, I would like to provide you with the following information relative to the above referenced vehicle.

We have reviewed the issues you identified in our meeting as well as the repair invoices you have sent to us. The majority of repairs that occurred between October, 2004 and early 2005 are, in our opinion, of a routine nature. The most critical repair was the failed transmission in May, 2005. Although unfortunate this type of failure can occur with pre-owned equipment and as you purchased the vehicle without any warranties as noted on the sales documents we cannot cover this repair.

Notwithstanding, we would like to make the following proposal as sign of goodwill. As we have mutually discovered, the mileage on the unit was approximately 100,000 miles greater than anticipated (due to an electronic odometer changeout by the previous owner). As this represents an approximate two year difference (assuming a 50,000 mile/year average) Setra is prepared to provide LimoLiner with a credit of \$30,000 as a goodwill payment in recognition of potential depreciation. We continue to stress that the mileage difference was unknown to us at the time of the trade-in from the prior customer and as such we logically relied on their odometer disclosure statement.

We trust that you will find this offer acceptable. Please provide your concurrence by contacting me directly to confirm.

Sincerely,

Patrick J. Scully
President and CEO

Cc: C. Crassweller
D. King

CAMPBELL CAMPBELL EDWARDS & CONROY
PROFESSIONAL CORPORATION



ONE CONSTITUTION PLAZA
BOSTON, MASSACHUSETTS 02129
TEL: (617) 241 3000
FAX: (617) 241 5115

KILEY M. BELLIVEAU
(617) 241-3027

September 21, 2005

BY HAND

Civil Clerk's Office
Norfolk Superior Court
650 High Street
Dedham, MA 02026

**RE: LimoLiner, Inc. v. Setra of North America, Inc.
Civil Action No. 05-1421**

Dear Sir or Madam:

Enclosed for filing in the above-captioned matter, please find a Notice of Removal with a stamped copy of Defendant, Setra of North America, Inc.'s Notice of Removal, which was filed on September 19, 2005, with the United States District Court for the District of Massachusetts.

A copy of the enclosed Notice of Removal has already been served by regular mail upon plaintiff's counsel, Jonathon D. Friedmann, Rudolph Friedmann LLP, 92 State Street, Boston, MA 02109.

This letter also serves to request certified or attested copies of all records, proceedings and docket entries in this action so that I may file these documents with the United States District Court for the District of Massachusetts pursuant to U.S. District Court Rule 81.1.

Accordingly, please contact me when certified or attested copies of the requested documents are ready, and I shall provide your office with a check to cover the cost of preparing these documents.

Thank you for your attention to this matter. If you have any questions, please do not hesitate to contact me.

Very truly yours,

A handwritten signature in cursive script, appearing to read "Kiley M. Belliveau", written in dark ink.

Kiley M. Belliveau

Enclosures
cc: James M. Campbell